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Question Paper Code : 70166

M.B.A. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2019
Second Semester
BA5204 – HUMAN RESOURCE MANAGEMENT
(Regulations 2017)

Time : Three Hours   Maximum : 100 Marks

Answer ALL questions

PART – A   (10×2=20 Marks)

1. What is inclusive growth ?

2. What are the computer applications of human resource management ?

3. What is HRP ?

4. Differentiate selection from recruitment.

5. What is Vestibule Training ?

6. Define Knowledge Management.

7. What are the different types of rewards ?

8. How can Mentor-Protégé relationships enhance individual growth ?

9. Why employees need feedback about their performance ?

10. What is redressal ?

PART – B   (5×13=65 Marks)

11. a) Describe the evolution of Human Resource Management.

    (OR)

    b) Explain the various steps involved in Human Resource Auditing.

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12. a) Explain internal and external sources of recruitment.

(OR)

b) Explain the selection procedure of an organisation.

13. a) Explain the benefits of training from view point of an enterprise and its employees.

(OR)

b) Suggest and discuss few applications of knowledge management.

14. a) Discuss the various areas of non-financial compensation.

(OR)

b) What is career management and explain the steps in the career planning process ?

15. a) What are the various types of transfer and separation ?

(OR)

b) What are the elements of an effective grievance redressal system and why is it necessary ?

PART – C   (1×15=15 Marks)

16. a) Analyze the HR strategy followed by an Indian Organization.

(OR)

b) "Money spending on training is a development not expenditure" – Evaluate the statement.

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