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BA5051 SUPPLY CHAIN CONCEPTS AND PLANNING

DETAILED SYLLABUS

UNIT- I CONCEPTS OF SUPPLY CHAIN

Service and manufacturing supply chain dynamics - Evolution of supply chain management -Multiple views and flows - Service supply chains -Manufacturing supply chains - Measures of supply chain performance - Differentiation-Bullwhip effect

UNIT - II SUPPLY CHAIN PROCESSES AND STRATEGIES

Integrated supply chains design - Customer relationship process - Order fulfilment process -Supplier relationship process - Supply chain strategies - Strategic focus - Mass customization - Lean supply chains - Outsourcing and offshoring - Virtual supply chains.

UNIT - III SUPPLY CHAIN PERFORMANCE DRIVERS AND FORECASTING

Drivers of supply chain performance - Logistics drivers (Location, inventory and transportation) -Cross functional drivers (Pricing, information and sourcing) – Forecasting introduction -Framework for a forecast system - Choosing right forecasting technique - Judgment methods (Composite Forecasts, Surveys, Delphi Method, Scenario Building, Technology Forecasting, Forecast by Analogy) - Causal methods (Regression Analysis -Linear & Non-Linear Regression, Econometrics) - Time series analysis (Autoregressive Moving Average (ARMA), Exponential Smoothing, Extrapolation, Linear Prediction, Trend Estimation, Growth Curve, Box-Jenkins Approach) – CPFR

UNIT - IV SALES AND OPERATIONS PLANNING

Introduction to Sales and operations planning - Purpose of sales and operations plans -Decision context - Sales and operations planning as a process - Overview of decision support tools

UNIT- V RESOURCE PLANNING AND SCHEDULING

Enterprise resource planning - Planning and control systems for manufacturers – Materials requirement planning - Drum – Buffer – Rope system – Scheduling - Scheduling service and manufacturing processes - Scheduling customer demand - Scheduling employees - Operations scheduling.

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TEXT BOOKS

- 1. Sunil Chopra, Peter Meindl, Supply Chain Management: Strategy, Planning, and Operation,
- 2. Pearson, 2010.
- 3. Janat Shah, Supply Chain Management, Pearson Education India, 2009
- Supply Chain management, Chandrasekaran, N., Oxford University Publications, 2010
 Supply Chain Management for the 21st Century by B S SAHAY. Macmillan Education, 2001.

OBJECTIVES

- To describe the various streams of the supply chain
- To describe the drivers of the supply chain
- To describe the concepts employed in the supply chain
- To explain about the strategies employed in the supply chain